# Customer case study







# Science and Industry Museum

# The company

The Science and Industry Museum in the heart of Manchester is devoted to inspiring visitors through ideas that change the world – from the Industrial Revolution to today and beyond.

Sited on the oldest surviving passenger railway station in the heart of the world's first industrial city, the museum receives thousands of visitors every year and offers a range of services including a bustling cafe and restaurant, a lively shop and extensive conference and venue facilities. Along with the museum itself, this makes for a wide range of varied requirements when it comes to recycling and waste management.

### The need

With a clear focus on environment and recycling (the museum has a dedicated recycling education area), the Science and Industry Museum wanted to progress with its waste management strategy, ensuring that its processes were as innovative and environmentally-friendly as possible.

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### The solution

Ian McKenzie, Senior Education Development Manager for B&M Waste Services began working with the museum 12 months prior to strategy implementation to ensure he had a full and thorough understanding of the museum's requirements, as well as in-depth knowledge of the intricacies of the organisation.

Stephen Hoyle, Gallery Maintenance Manager for the museum, commented; "We were looking for a partnership rather than a supplier relationship".

B&M Waste then undertook a full waste audit of the museum, taking into consideration the various waste streams they needed to manage, as well as the logistical and operational challenges faced by a city centre location. The carbon footprint and environmental impact of the museum was also reviewed to ensure the greenest possible waste management solution could be delivered.

It was also identified that analysis and reporting would be a key element in the partnership, with B&M Waste providing detailed environmental reports to the museum, highlighting key figures and demonstrable environmental impact such as the amount of carbon saved, the equivalent number of trees and car miles saved.

### The results

- **⊘** 3503 kg of carbon saved
- **⊘** Equivalent of 3.63 trees saved
- Equivalent of 3584 car miles saved
- 100% diversion from landfill

"The service I've recieved from B&M Waste has been superb and I would recommend them to any business."

Stephen Hoyle, Gallery Maintenance Manager